

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of)	
)	WC Docket No. 09-197
Federal-State Joint Board)	
on Universal Service)	

CELLCO PARTNERSHIP d/b/a VERIZON WIRELESS

**2011 ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION
AND ANNUAL REPORT FOR THE COMMONWEALTH OF VIRGINIA**

STUDY AREA CODE (SAC) 199014¹

SEPTEMBER 30, 2011

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¹Formerly SACs 199001 and 199006.

I. INTRODUCTION

Pursuant to 47 C.F.R. § 54.209, Cellco Partnership d/b/a Verizon Wireless, on behalf of itself and its subsidiaries and affiliates providing commercial mobile radio service (“CMRS”) in the Commonwealth of Virginia (collectively, “Verizon Wireless” or “Company”), submits this 2011 Eligible Telecommunications Carrier (“ETC”) Certification and Annual Report and respectfully requests that the Commission certify its continued eligibility to receive high-cost support from the federal universal service fund (“USF”) during calendar year 2012.

II. CONFIDENTIALITY

The data in this report and the attached exhibits represent commercial and financial trade secrets regarding Verizon Wireless’ network build-out plans and other matters that are highly sensitive due to the competitive nature of the CMRS industry. Accordingly, Verizon Wireless respectfully requests that the Commission treat this data as confidential and withhold it from public inspection pursuant to 47 C.F.R. §§ 0.457(d)(1) and 0.459.

III. BACKGROUND

In 2004, the Commission initially designated Alltel Communications, LLC² (“Alltel”) as an ETC in certain non-rural telephone company wire centers pursuant to 47 U.S.C. § 214(e)(6).³ The Commission subsequently approved the expansion of Alltel’s designated service area in 2008 to include certain rural telephone company study areas and individual wire centers.⁴

²Formerly named Alltel Communications, Inc.

³*In the Matter of Federal-State Joint Board on Universal Service, Alltel Communications, Inc. Petitions for Designation as an Eligible Telecommunications Carrier in Alabama, Florida, Georgia, North Carolina, and Virginia*, CC Docket 96-45, 19 FCC Rcd 20496 (WCB 2004).

⁴*In the Matter of High-Cost Universal Service Support, Federal-State Joint Board on Universal Service, Alltel Communications, Inc., et al. Petitions for Designation as Eligible Telecommunications Carrier*, WC Docket No. 05-337, CC Docket 96-45, 23 FCC Rcd 8834 (2008).

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In 2004, the Commission also designated Virginia Cellular, LLC (“Virginia Cellular”) as an ETC in certain non-rural telephone company wire centers, rural telephone company study areas and individual rural telephone company wire centers in Virginia pursuant to 47 U.S.C. § 214(e)(6).⁵ In 2006, Alltel acquired Virginia Cellular’s operations in the Commonwealth of Virginia. A complete listing of the non-rural telephone company wire centers, rural telephone company study areas and rural telephone company wire centers in which Alltel and Virginia Cellular were designated as ETCs by this Commission is attached as **Exhibit A** (“Designated Area”).

On January 9, 2009, Cellco Partnership d/b/a Verizon Wireless (“Cellco”) acquired Alltel Corporation and each of its subsidiaries and affiliates, including Alltel and Virginia Cellular.⁶ In connection with the Commission’s approval of the Alltel Corporation acquisition, Verizon Wireless was required to divest assets and customers within certain markets, including markets in the Commonwealth of Virginia. Prior to closing on the sale of the assets and customers required to be divested, a Management Trustee was appointed to manage the divested markets, including markets in Virginia.⁷ For administrative purposes, the Universal Service Administrative Company (“USAC”) also assigned the operations in Virginia to be retained by

⁵*In the Matter of Federal-State Joint Board on Universal Service, Virginia Cellular, LLC Petition for Designation as an Eligible Telecommunications Carrier in the Commonwealth of Virginia*, CC Docket No. 96-45, Memorandum Opinion and Order, 19 FCC Rcd 1563 (WCB 2004).

⁶*See In the Matter of Applications of Cellco Partnership d/b/a Verizon Wireless and Atlantis Holdings LLC for Consent to Transfer Control of Licenses, Authorizations and Spectrum Manager and De Facto Transfer Leasing Arrangements*, WT Docket No. 08-95, File Nos. 003463892, *et al.*, Memorandum Opinion and Order and Declaratory Ruling, 23 FCC Rcd 17444 (2008) (“*Merger Order*”).

⁷*Merger Order*, ¶¶ 15, 19, 157-163, Appendix B.

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Verizon Wireless Study Area Codes (“SAC”) 199001 and 199006 and the operations to be divested by Verizon Wireless administrative SAC 199011.

On May 28, 2010, the Commission approved a petition for *pro forma* amendment and consolidation of the ETC designations held by Alltel and its affiliated legal entities in Virginia to reflect Verizon Wireless as the designated entity.⁸ USAC has assigned SAC 199014 to Verizon Wireless for its continuing operations in Virginia.

Effective June 22, 2010, all of the assets and customers required to be divested in Virginia were transferred from Verizon Wireless to AT&T Mobility, LLC, and the term of the Management Trustee assigned to operate the divested assets was terminated. Accordingly, Verizon Wireless does not seek certification to receive federal universal service support in 2012 under administrative SAC 199011.

IV. ANNUAL REPORT IN ACCORDANCE WITH SECTION 54.209(a)

47 C.F.R. § 54.209(a) requires a common carrier previously designated by the Commission as an ETC to report annually certain information no later than October 1 of each calendar year. Verizon Wireless respectfully submits the following information for the period January 1, 2010 through December 31, 2010 in satisfaction of the Commission’s annual reporting requirement.

A. Service Improvement Plan Project Report

47 C.F.R. § 54.209(a)(1) requires an ETC to file a progress report on its previously filed Service Improvement Plan. 47 C.F.R. § 54.209(a)(1) specifically requires:

⁸ *In the Matter of Federal-State Board on Universal Service, Cellco Partnership d/b/a Verizon Wireless, Petitions for Pro Forma Amendment of Eligible Telecommunications Carrier Designations in the Commonwealth of Virginia and the States of Alabama and North Carolina*, WC Docket 09-197, CC Docket 96-45, 25 FCC Rcd 5955 (WCB 2010) (“*Pro Forma Order*”).

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A progress report on its five-year service quality improvement plan, including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled. The information shall be submitted at the wire center level.

On October 1, 2010, Verizon Wireless submitted an updated Service Improvement Plan as **Confidential Exhibit D** to its 2010 Certification and Annual Report (the "Service Improvement Plan"). Verizon Wireless' progress report on the Service Improvement Plan for the period January 1, 2010 through December 31, 2010 is attached as **Confidential Exhibits B-1** and **B-2**. For purposes of this report, **Confidential Exhibit B-1** includes data associated with SAC 199014 (formerly SACs 199001 and 199006) for the period January 1, 2010 through December 31, 2010, and **Confidential Exhibit B-2** contains data associated with administrative SAC 199011 for the period January 1, 2010 through June 21, 2010. The progress report also includes (1) a map attached as **Confidential Exhibit C** detailing the Company's progress toward meeting its plan targets in 2010,⁹ (2) an explanation of how much universal service support was received in 2010 and how the support was used to improve signal quality, coverage or capacity, and (3) an explanation regarding network improvement targets that were not met. The progress report is submitted on a wire center-by-wire center basis.

Additionally, Verizon Wireless has updated the remaining two years of the Service Improvement Plan as set forth in the attached **Confidential Exhibit D**. The update includes all of the information required by 47 C.F.R. § 54.209(a)(1) for calendar years 2011 through 2012.

⁹The cell site locations and signal coverage depicted on **Confidential Exhibit C** does not include facilities transferred to AT&T Mobility, LLC on June 22, 2010.

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In 2012, Verizon Wireless will continue to utilize federal high-cost universal service support for the provision, maintenance and upgrading of the facilities and services for which the support is intended consistent with 47 U.S.C. § 254(e) and 47 C.F.R. § 54.7.

The projected expenditures included in **Confidential Exhibit D** are based on the assumption that Verizon Wireless will receive the projected amount of federal high-cost universal service support identified on **Confidential Exhibit E**. The estimates of Verizon Wireless' future universal service support reflect the condition of the *Merger Order* requiring a phase-down of high-cost support in equal 20 percent increments over a period of five years following the closing.¹⁰

It is difficult, if not impossible, for Verizon Wireless to predict with any degree of certainty how much the Company may receive in federal high-cost universal service support. There are various factors that affect the total amount of support Verizon Wireless can be expected to receive, including but not limited to, the per line support that is available to incumbent telephone companies, federal policy changes, USAC reconciliations, and other factors beyond Verizon Wireless' control. If actual receipts differ from those assumed in this report, Verizon Wireless reserves the right to modify its projected capital and operating expenditures for the Designated Area.

B. Network Outages

47 C.F.R. § 54.209(a)(2) requires an ETC to report annually network outages within its ETC designated area. 47 C.F.R. § 54.209(a)(2) specifically requires:

¹⁰ *Merger Order* ¶¶ 192-197; see also *High-Cost Universal Service Support; Federal-State Joint Board on Universal Service; Request for Review of Decisions of Universal Service Administrator by Corr Wireless Communications, LLC*, WC Docket No. 05-337, CC Docket No. 96-45, Order and Notice of Proposed Rulemaking, ¶¶ 14-17 (2010).

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[d]etailed information on any outage , as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) [a]t least ten percent of the end users served in a designated service area; or (ii) [a] 911 special facility, as defined in 47 C.F.R. 4.5(e). Specifically, the eligible telecommunications carrier's annual report must include information detailing: (A) [t]he date and time of onset of the outage; (B) [a] brief description of the outage and its resolution; (C) [t]he particular services affected; (D) [t]he geographic areas affected by the outage; (E) [s]teps taken to prevent a similar situation in the future; and (F) [t]he number of customers affected.

The required information for the time period January 1, 2010 through December 31, 2010 is contained within **Confidential Exhibit F-1** and **Exhibit F-2**. Verizon Wireless has compiled and reported information for all outages that meet the above criteria within the Designated Area in Virginia for the aforementioned time period. For purposes of this report, **Confidential Exhibit F-1** includes data associated with SAC 199014 (formerly SACs 199001 and 199006) for the period January 1, 2010 through December 31, 2010 and **Exhibit F-2** contains data associated with administrative SAC 199011 for the period January 1, 2010 through June 21, 2010. Such information includes any outage of at least 30 minutes in duration that potentially affected at least ten percent (10%) of its customers served in a service area or a 911 facility. The services affected by an outage were dependent upon the capabilities of the particular facility affected by the outage. Generally, a cell site or switch outage will affect all services provided by the cell site or switch, including voice, data and/or 911 services. The information relating to the number of customers affected by an outage is estimated based on the number of customers with a billing address in each affected wire center.

The steps taken to prevent a similar outage in the future will vary based on a determination of the cause of the outage. Each network outage is examined on a case-by-case basis. For example, when the outage is due to equipment failure, the equipment is replaced or

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repaired and tested for proper performance, including preventive maintenance. Additionally, the manufacturer or vendor is notified if the failure appears to be in the design or manufacture of the equipment. If the vendor or manufacturer fails or refuses to remedy the deficiency then a replacement source is determined. Similarly, when the outage is due to weather or other natural occurrence, the probability of a repeat occurrence is considered and evaluated in planning the repair, replacement or rebuild of the equipment or location. Outages due to human error or a faulty process or practice will result in an appropriate reevaluation of the source of error and the need to correct, discipline or replace the person or practice, as applicable. An outage on a leased facility or circuit is escalated and corrected by the third-party facility provider. The outages reported on **Confidential Exhibit F-1** and **Exhibit F-2** were not determined to require extraordinary measures other than application of the above procedures.

C. Unfulfilled Requests For Service

47 C.F.R. § 54.209(a)(3) requires an ETC to report annually the number of requests for service from potential customers within the ETC's designated area that were unfulfilled during the past year. The filing must also detail how the ETC attempted to provide service to those potential customers as set forth in Section 54.202(a)(1)(i). The required information concerning Verizon Wireless' unfulfilled requests for service within the Designated Area in Virginia from January 1, 2010 through December 31, 2010 is contained in **Exhibits G-1** and **G-2**. For purposes of this report, **Exhibit G-1** includes data associated with SAC 199014 (formerly SACs 199001 and 199006) for the period January 1, 2010 through December 31, 2010, and **Exhibit G-2** contains data associated with administrative SAC 199011 for the period January 1, 2010 through June 21, 2010.

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D. Complaints Per 1,000 Handsets or Lines

47 C.F.R. § 54.209(a)(4) requires an ETC to report annually the number of complaints¹¹ it receives per 1,000 handsets or lines. Verizon Wireless received 0.46 complaints per 1,000 handsets associated with SAC 199014 (formerly SACs 199001 and 199006) between January 1, 2010 and December 31, 2010. Verizon Wireless received 0.20 complaints per 1,000 handsets associated with administrative SAC 199011 between January 1, 2010 and June 21, 2010.

E. Certification Regarding Applicable Service Quality Standards And Consumer Protection Rules

47 C.F.R. § 54.209(a)(5) requires an ETC to certify that it is complying with applicable service quality standards and consumer protection rules. Verizon Wireless' compliance with the CTIA Consumer Code for Wireless Service ("CTIA Consumer Code") satisfies this requirement. Verizon Wireless certifies that it has complied and will continue to comply with the principles set forth in the CTIA Consumer Code.

F. Certification Regarding Ability to Function in Emergency Situations

47 C.F.R. § 54.209(a)(6) requires an ETC to certify that it is able to function in emergency situations as set forth in Section 54.202(a)(2). The following information demonstrates an ability to remain functional in emergency situations in satisfaction of this requirement.

Each cell site is equipped with battery standby power engineered to maintain a standard of eight hours backup with a two-hour minimum standard when restricted by site location. Each cell site, unless restricted by site location, also has a permanent standby generator on site, or has

¹¹Complaints consist of written customer complaints submitted to the Commission, the Virginia State Corporation Commission, the Virginia Attorney General, the Better Business Bureau or similar third party agencies and oral, written, and e-mail customer complaints submitted to the Company's Executive Complaint Department.

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the necessary equipment to allow a portable generator to be quickly and safely connected to the site in the event of a commercial power failure. Portable generators are available for transport to an area affected by a commercial power outage. Backup generators are tested on a regular basis to assure functionality. Thus, back-up power systems and procedures have been implemented to ensure functionality without an external power source.

In the event of damaged facilities, telecommunications traffic may be rerouted on the network to minimize service disruptions. The network design philosophy also includes redundancy on critical paths and components so that a potential failure of one component does not significantly affect service. The wireless voice and data switching networks are designed to provide continuous service to the customer. The communications between internal switches and external networks, such as the public switched telephone network ("PSTN") and the Internet, are also designed to reduce the possibility of interrupted communications.

The network is comprised of numerous components that are connected using a combination of traditional landline telecommunication networks and microwave radio links. Many of the network's critical locations are supported with diverse circuits, network technologies, and alternative local telecommunications carriers. The impact of a severed fiber optic cable or a faulty T1 circuit is minimized by this diversity in telecommunications connectivity.

Business procedures have also been adopted to assure minimal service disruptions. These procedures include frequent and thorough preventive maintenance, real-time monitoring of all key system components, the availability of trained maintenance personnel 24 hours a day, 7 days a week to repair or resolve critical failures should they arise, and wide deployment of these personnel and spare parts to permit rapid response and restoration of service.

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The network is also designed to manage traffic spikes and minimize call blocking in emergency situations. In order for a traffic spike to result in call blocking, the number of simultaneous calls must exceed the total number of voice paths available at one or more serving cell sites at a given location. Statistical analyses are used to track call blockage in each sector during the busiest hours each month. These statistics are trended and used to predict the required capacity at each cell site. Based on these predictions, capacity is added to each cell site before it reaches overcapacity. In the event unpredictable spikes occur, steps can be taken to increase the call capacity at cell sites as needed, or to deploy temporary "Cells On Wheels" ("COWs") as needed to accommodate the increased demand on the network. These capabilities and systems reasonably minimize call blocking from potential traffic spikes during emergency situations. Verizon Wireless therefore certifies the ability to function in emergency situations as set forth in Section 54.202(a)(2).

G. Certification Regarding Provision Of A Comparable Local Usage Plan

47 C.F.R. § 54.209(a)(7) requires an ETC to certify it is offering a local usage plan comparable to that offered by the incumbent LEC in the relevant service areas. All Verizon Wireless-branded voice service offerings made generally available in Virginia are comparable to the local service offerings provided by the incumbent LECs serving the Designated Area. The service offerings include varying amounts of local usage within an expansive local calling area, including plans with unlimited calling. Because multiple service plans are made generally available, customers are able to select a plan that best meets their needs based on the amount of local calling included in each plan. Information concerning the currently available service offerings is available at www.verizonwireless.com. Verizon Wireless certifies it offers, and will

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continue to offer, at least one comparable local usage plan within the Designated Area as required by Section 54.209(a)(7).

H. Certification Regarding Equal Access

In compliance with 47 C.F.R. § 54.209(a)(8), Verizon Wireless certifies that the Commission, pursuant to 47 U.S.C. § 332(c)(8), may require the Company to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the Designated Area.


CONCLUSION

Based on the foregoing information, and in accordance with 47 C.F.R. §§ 54.313 and 54.314, Verizon Wireless respectfully requests that the Commission certify its eligibility to continue receiving federal high-cost universal service support during calendar year 2012.

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September 27, 2011



Mark R. Smith
Assistant Secretary
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Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of

Federal-State Joint Board
on Universal Service

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WC Docket No. 09-197

CERTIFICATION

The undersigned, Mark R. Smith, does hereby certify as follows:

1. I serve as Assistant Secretary for Cellco Partnership d/b/a Verizon Wireless and each of its subsidiaries and affiliates providing commercial mobile radio service ("CMRS") in the Commonwealth of Virginia (collectively, "Verizon Wireless").

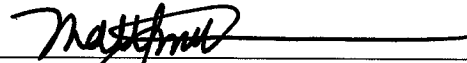
2. This certification is submitted in support of Verizon Wireless' 2011 Eligible Telecommunications Carrier Certification and Annual Report for the Commonwealth of Virginia.

3. Verizon Wireless has been designated a competitive ETC in areas identified in **Exhibit A** of its 2011 Eligible Telecommunications Carrier Certification and Annual Report.

4. I have reviewed Verizon Wireless' 2011 Eligible Telecommunications Carrier Certification and Annual Report for the Commonwealth of Virginia and certify that the facts stated therein, of which I have personal knowledge, are true and correct to the best of my present knowledge, information and belief.

5. Consistent with 47 U.S.C. § 254(e) and 47 C.F.R. §§ 54.7, 54.313 and 54.314, Verizon Wireless certifies that all federal high-cost universal service support received will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

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Mark R. Smith
Assistant Secretary

Subscribed and sworn to before me
this 22 day of September, 2011.


Notary Public

(NOTARY SEAL)

SANDRA F. BROCK
NOTARY PUBLIC
FULTON COUNTY, GEORGIA
MY COMMISSION EXPIRES
SEPTEMBER 8, 2012

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SUMMARY OF EXHIBITS

Exhibit A – Designated Service Area for Study Area Code 199014.

Confidential Exhibits B-1 and B-2 – Progress Reports on Service Improvement Plan

Confidential Exhibit C – Coverage Map

Confidential Exhibit D – Updated Service Improvement Plan for 2011 – 2012.

Confidential Exhibit E - Projected receipt of support from the Federal Universal Service Fund for calendar years 2011 and 2012.

Confidential Exhibit F-1 – Outage Report SAC 199014 for period January 1, 2010 to December 31, 2010

Exhibit F-2—Outage Report SAC 199011 for period January 1, 2010 to June 21, 2010

Exhibits G-1 and G-2 – Unfulfilled Requests for Service

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**EXHIBIT A
Verizon Wireless
Virginia ETC Designated Area – Study Area Code 199014**

LEC SAC	LEC NAME	WIRE CENTER	CLLI
190219	BUGGS ISLAND TELEPHONE COOPERATIVE	BEECHWOOD	BCWDVAXA
190219	BUGGS ISLAND TELEPHONE COOPERATIVE	BLACKRIDGE	BCRGVAXA
190220	BURKE'S GARDEN TELEPHONE CO., INC.	BURKESGRDN	BRGRVAXA
190237	HIGHLAND TELEPHONE COOPERATIVE	BLUE GRASS	BLUGVAXA
190237	HIGHLAND TELEPHONE COOPERATIVE	MILL GAP	MLGPVAXA
190237	HIGHLAND TELEPHONE COOPERATIVE	MONTEREY	MTRYVAXA
190238	MGW TELEPHONE COMPANY, INC.	DEERFIELD	DRFDVAXA
190238	MGW TELEPHONE COMPANY, INC.	MCDOWELL	MCWLVAXA
190239	NEW HOPE TELEPHONE COOPERATIVE	NEW HOPE	NWHPVAXA
190244	PEOPLES MUTUAL TELEPHONE CO.	GRETNA	GRETVAXA
190244	PEOPLES MUTUAL TELEPHONE CO.	RENAN	RENNVAXA
190244	PEOPLES MUTUAL TELEPHONE CO.	SANDYLEVEL	SNLVVAXA
190248	SCOTT COUNTY TELEPHONE COOPERATIVE, INC.	CLINCHPORT	CLPTVAXA
190248	SCOTT COUNTY TELEPHONE COOPERATIVE, INC.	DUFFIELD	DDFDVAXA
190248	SCOTT COUNTY TELEPHONE COOPERATIVE, INC.	DUNGANNON	DNGNVAXA
190248	SCOTT COUNTY TELEPHONE COOPERATIVE, INC.	FT BLACKMR	FTBCVAXA
190248	SCOTT COUNTY TELEPHONE COOPERATIVE, INC.	NICKELSVL	NCVLVAXA
190248	SCOTT COUNTY TELEPHONE COOPERATIVE, INC.	WILLIAMSM	WLMLVAXA
190250	SHENANDOAH TELEPHONE CO.	BERGTON	BGTNVAXA
197251	Shenandoah Telephone Company (NR)	MOUNTSOLON	MTSLVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	ALBERTA	ALBRVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	ALLWOOD	ALWDVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	AMHERST	AMHRVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	APPOMATTOX	APMTVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	BOYKINS	BYKNVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	BRIDGEWTR	BRWRVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	BROADWAY	BRWYVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	CAPRON	CPRNVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	CHASE CITY	CSCYVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	CHUCKATUCK	CHKTVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	CLAREMONT	CLMTVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	CLARKSVL	CLVLVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	COURTLAND	CRLDVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	CRITTENDEN	CRTDVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	DAYTON	DYTNVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	DENDRON	DNDRVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	DISPUTANTA	DSPAVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	DOSWELL	DSWLVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	EDOM	EDOMVAXA

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190233	VERIZON SOUTH INC.-VA (CONTEL)	ELKTON	EKTNVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	EMPORIA	EMPRVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	EPPEF FORK	EPFKVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	FRANKLIN	FKLNVAXB
190233	VERIZON SOUTH INC.-VA (CONTEL)	GLADSTONE	GLDSVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	GLOUCESTER	GLCSVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	GROTTOES	GRTSVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	HANOVER	HNVRVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	HARRISONBG	HRBGVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	HAYES	HAYSVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	HINTON	HITNVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	HOLLAND	HLLDVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	IVOR	IVORVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	KEEZLETOWN	KZTWWAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	LAWRENCEVL	LRVLVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	MCGAHEYSVL	MGVLVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	NRFOLKZON1	GRBRVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	NRFOLKZON1	GRBRVAXB
190233	VERIZON SOUTH INC.-VA (CONTEL)	NRFOLKZON4	PRANVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	NRFOLKZON4	PRANVAXB
190233	VERIZON SOUTH INC.-VA (CONTEL)	NRFOLKZON4	PUNGVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	NRFOLKZON6	HCKRVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	OLD CHURCH	OLCHVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	SMITHFIELD	SMFDVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	SOBRUNSWIK	SBWKVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	STONYCREEK	STCKVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	WAKEFIELD	WKFDVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	WEYERSCAVE	WYCVVAXA
190233	VERIZON SOUTH INC.-VA (CONTEL)	WINDSOR	WNDSVAXA
195040	VERIZON VIRGINIA, INC.	APPALACHIA	APLCVAAP
195040	VERIZON VIRGINIA, INC.	ASHLAND	ASLDVAAS
195040	VERIZON VIRGINIA, INC.	ASHLAND	RCMDVATC
195040	VERIZON VIRGINIA, INC.	BEDFORD	BDFRVABD
195040	VERIZON VIRGINIA, INC.	BIG ISLAND	BGISVABI
195040	VERIZON VIRGINIA, INC.	BIGSTONEGP	BSGPVABG
195040	VERIZON VIRGINIA, INC.	CHARLES CY	CHCYVACC
195040	VERIZON VIRGINIA, INC.	CHATHAM	CHHMOVACH
195040	VERIZON VIRGINIA, INC.	CHESTER	BTHIVABT
195040	VERIZON VIRGINIA, INC.	CHESTER	CHESVACR
195040	VERIZON VIRGINIA, INC.	CLINCHCO	CLNCVACL
195040	VERIZON VIRGINIA, INC.	CLINTWOOD	CLWDVACW
195040	VERIZON VIRGINIA, INC.	CLOVER	CLVRVACL
195040	VERIZON VIRGINIA, INC.	COEBURN	COBNVACB
195040	VERIZON VIRGINIA, INC.	CONCORD	CNCRVACN

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

195040	VERIZON VIRGINIA, INC.	CRAIGSVL	CRVIVACV
195040	VERIZON VIRGINIA, INC.	CRIGLERSVL	CGVLVACL
195040	VERIZON VIRGINIA, INC.	CULPEPER	CLPPVACU
195040	VERIZON VIRGINIA, INC.	CULPEPER	CLPPVAGR
195040	VERIZON VIRGINIA, INC.	CULPEPER	CLPPVALI
195040	VERIZON VIRGINIA, INC.	CULPEPER	CLPPVARV
195040	VERIZON VIRGINIA, INC.	CUMBERLDGP	RSHLVALE
195040	VERIZON VIRGINIA, INC.	DANVILLE	DAVLVAFP
195040	VERIZON VIRGINIA, INC.	DINWIDDIE	DNWDVADW
195040	VERIZON VIRGINIA, INC.	DINWIDDIE	WHOKVAWO
195040	VERIZON VIRGINIA, INC.	FIFE	FIFEVAFI
195040	VERIZON VIRGINIA, INC.	GOOCHLAND	GCLDVAGO
195040	VERIZON VIRGINIA, INC.	GREENWOOD	GNWDVAGW
195040	VERIZON VIRGINIA, INC.	HAYSI	HYSIVAHY
195040	VERIZON VIRGINIA, INC.	HONAKER	HNKRVAHK
195040	VERIZON VIRGINIA, INC.	HONAKER	SWCKVASC
195040	VERIZON VIRGINIA, INC.	HOPEWELL	HPWLVAHW
195040	VERIZON VIRGINIA, INC.	JONESVILLE	JNVLVAVJ
195040	VERIZON VIRGINIA, INC.	LEBANON	DCVLVADV
195040	VERIZON VIRGINIA, INC.	LEBANON	LBNNVALB
195040	VERIZON VIRGINIA, INC.	LEBANON	LBNNVARD
195040	VERIZON VIRGINIA, INC.	LOVINGSTON	LVTNVALN
195040	VERIZON VIRGINIA, INC.	LOVINGSTON	NLFRVANF
195040	VERIZON VIRGINIA, INC.	LOVINGSTON	WNTRVAWG
195040	VERIZON VIRGINIA, INC.	LYNCHBURG	LYBGVACH
195040	VERIZON VIRGINIA, INC.	LYNCHBURG	LYBGVACV
195040	VERIZON VIRGINIA, INC.	LYNCHBURG	LYBGVAMH
195040	VERIZON VIRGINIA, INC.	LYNCHBURG	LYBGVANL
195040	VERIZON VIRGINIA, INC.	LYNCHBURG	LYBGVAOF
195040	VERIZON VIRGINIA, INC.	LYNCHBURG	LYBGVATM
195040	VERIZON VIRGINIA, INC.	LYNCHBURG	LYBGVAYB
195040	VERIZON VIRGINIA, INC.	MADISON	MDSNVAMA
195040	VERIZON VIRGINIA, INC.	MANAKIN	MNKNVAMN
195040	VERIZON VIRGINIA, INC.	MONTVALE	SWVLVASV
195040	VERIZON VIRGINIA, INC.	NORTON	NRTNVANO
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	CHSKVADC
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	CHSKVAGU
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	NRFLVABL
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	NRFLVABS
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	NRFLVAGS
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	NRFLVAOD
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	NRFLVAOV
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	NRFLVASP
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	NRFLVAWC

**PUBLIC VERSION
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195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	VRBHVACC
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	VRBHVACT
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	VRBHVAGN
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	VRBHVAIL
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	VRBHVAIR
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	VRBHVAPT
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	VRBHVARC
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	VRBHVASR
195040	VERIZON VIRGINIA, INC.	NRFOLKZON2	VRBHVAVB
195040	VERIZON VIRGINIA, INC.	NRFOLKZON3	CHSKVACD
195040	VERIZON VIRGINIA, INC.	NRFOLKZON3	PTMOVAHF
195040	VERIZON VIRGINIA, INC.	NRFOLKZON3	PTMOVAHS
195040	VERIZON VIRGINIA, INC.	NWPTNWSZN1	NWNWVAHU
195040	VERIZON VIRGINIA, INC.	NWPTNWSZN1	NWNWVAHV
195040	VERIZON VIRGINIA, INC.	NWPTNWSZN2	HMPNVAAB
195040	VERIZON VIRGINIA, INC.	NWPTNWSZN2	HMPNVAQN
195040	VERIZON VIRGINIA, INC.	NWPTNWSZN2	HMPNVAWD
195040	VERIZON VIRGINIA, INC.	NWPTNWSZN3	NWNWVAJF
195040	VERIZON VIRGINIA, INC.	NWPTNWSZN3	NWNWVAND
195040	VERIZON VIRGINIA, INC.	NWPTNWSZN3	NWNWVAYK
195040	VERIZON VIRGINIA, INC.	NWPTNWSZN4	HMPNVADC
195040	VERIZON VIRGINIA, INC.	PENINGTNGP	PNGPVAPG
195040	VERIZON VIRGINIA, INC.	PETERSBURG	CLHGVACO
195040	VERIZON VIRGINIA, INC.	PETERSBURG	PTBGVACD
195040	VERIZON VIRGINIA, INC.	PETERSBURG	PTBGVAPB
195040	VERIZON VIRGINIA, INC.	PINEYRIVER	PNRVVAPR
195040	VERIZON VIRGINIA, INC.	POUND	PONDVAPO
195040	VERIZON VIRGINIA, INC.	PROVICFORG	PRFRVAPF
195040	VERIZON VIRGINIA, INC.	PROVICFORG	QNTNVAQN
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVACG
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVAGK
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVAGR
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVAGY
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVAHL
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVAHR
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVAHS
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVAIT
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVALS
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVAPE
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVAPS
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVARA
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVASN
195040	VERIZON VIRGINIA, INC.	RICHMOND	RCMDVASR
195040	VERIZON VIRGINIA, INC.	ROCKVILLE	RKVLVARK

**PUBLIC VERSION
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195040	VERIZON VIRGINIA, INC.	SANDSTON	SNTNVASS
195040	VERIZON VIRGINIA, INC.	ST CHARLES	STCHVASC
195040	VERIZON VIRGINIA, INC.	ST PAUL	STPLVASP
195040	VERIZON VIRGINIA, INC.	STAUNTON	STTNVAST
195040	VERIZON VIRGINIA, INC.	STAUNTON	STTNVAVE
195040	VERIZON VIRGINIA, INC.	STONE MT	SNMTVASM
195040	VERIZON VIRGINIA, INC.	STUARTS DRAFT	STDRVASD
195040	VERIZON VIRGINIA, INC.	SUFFOLK	DRVRVADR
195040	VERIZON VIRGINIA, INC.	SUFFOLK	SFFLVASK
195040	VERIZON VIRGINIA, INC.	TOANO	TOANVATO
195040	VERIZON VIRGINIA, INC.	VARINA	VARNVAVR
195040	VERIZON VIRGINIA, INC.	WAVERLY	WVRLVAWV
195040	VERIZON VIRGINIA, INC.	WHALEYVL	WHVLVAWH
195040	VERIZON VIRGINIA, INC.	WILLIAMSBG	WLBGVAWM
195040	VERIZON VIRGINIA, INC.	WISE	WISEVAWI

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT B-1
Verizon Wireless
2010 Progress Report – SAC 199014**

REDACTED

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT B-2
Alltel Communications, LLC
2010 Progress Report – SAC 199011**

REDACTED

PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER

CONFIDENTIAL EXHIBIT C
Verizon Wireless
Coverage Map

REDACTED

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT D
Verizon Wireless
Updated Service Improvement Plan – SAC 199014**

REDACTED

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT E
Verizon Wireless**

PROJECTED SUPPORT FROM THE FEDERAL UNIVERSAL SERVICE FUND

REDACTED

PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER

CONFIDENTIAL EXHIBIT F-1
Verizon Wireless

Network Outages – SAC 199014
January 1, 2010 – December 31, 2010

Outage Description	Start Date	Start Time	End Date	End Time	Duration	# of Customers Affected	Site Id	Site Name	Address	City
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REDACTED

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**EXHIBIT F-2
Alltel Communications, LLC**

**Network Outages – SAC 199011
January 1, 2010 – June 21, 2010**

No Reportable Outages

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT G-1
Verizon Wireless**

Unfulfilled Request for Service – SAC 199014

No unfulfilled request for service to report for the period January 1, 2010 through December 31, 2010.

**PUBLIC VERSION
CONFIDENTIAL VERSION FILED UNDER SEPARATE COVER**

**CONFIDENTIAL EXHIBIT G-2
Alltel Communications, LLC**

Unfulfilled Request for Service – SAC 199011

No unfulfilled request for service to report for the period January 1, 2010 through June 21, 2010.

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